VACATIONER CARAVANS

2026 OWNER'S HANDBOOK



15 YEAR ANNIVERSARY EDITION

2011 VACATIONER CARAVANS 2026

RV MASTER MANUFACTURER

WWW.VACATIONERCARAVANS.COM.AU



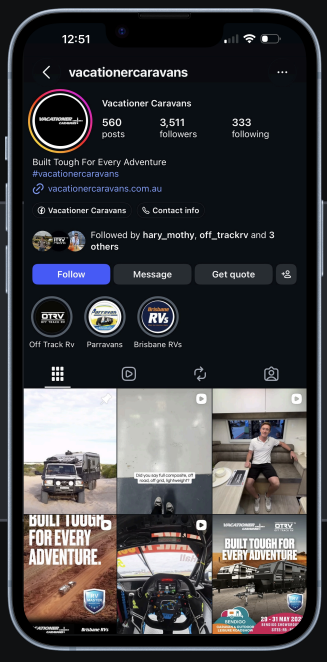
WELCOME TO THE VACATIONER FAMILY!

Get ready to explore Australia's breathtaking landmarks or revisit your favourite spots with your new Vacationer Caravan.

As one of Australia's leading caravan brands, we pride ourselves on delivering top-quality caravans designed to navigate Australian roads with ease.

With Vacationer Caravans, you can travel in elegance & safety, backed by our comprehensive Warranty Service to support you should any issues arise.

Get ready to create unforgettable memories across this beautiful country with us.
Safe travels & happy adventures.



CONNECT WITH US

Find us on social media for the latest updates & community stories.

@VACATIONERCARAVANS

INDEX

PRE-HOOKUP CHECKLIST	4
POST-HOOKUP CHECKLIST	5
MAINTENANCE SCHEDULE	6
TRACK HAWK SUSPENSION SERVICE	7-8
CRUISEMASTER SUSPENSION SERVICE	9-10
PLUMBING CHECKS	11
SILICON SEAL INSPECTION	12
ELECTRICAL SAFETY CHECK	13
WHEELS - PROLONGING TYRE LIFE	14-18
COUPLING & HANDBRAKE	19
HANDBRAKE	20
EXTERNAL CLADDING	21
WATER FILTER MAINTENANCE	22
PLUMBING MAINTENANCE	23
ELECTRICAL SYSTEM CARE & MAINTENANCE	24-25
SYSTEM APPS	26
STICKERS / DECALS	27
HOW SHOULD AN OFF-ROAD CARAVAN BE USED?	28
JACKING YOUR CARAVAN	29
HITCHING UP DO35 & DO45	30
OPERATING YOUR OFF-ROAD CARAVAN	31
TOW COUPLING HEIGHT	32
HOW TO ORIENT STABILISER LEGS	33
12V OFF GRID SYSTEM	34-38
48V OFF GRID SYSTEM	39
VICTRON CONNECT APP	40-48
SRNE MONITORING	49
TOW PLUGS & ANDERSON PLUGS	50
SUPPLIER WARRANTY CLAIMS	51
WARRANTY STATEMENT	52
TERMS & CONDITIONS	53
ALL SUPPLIERS	54
ALKO, ARIZON, AUSSIE TRAVELLER, AUSTRALIAN RV	55
BAINTECH, BOS 370, CAMEC	56
COWFISH, CRUISEMASTER, CTC RV	57
DIESELHEAT, DOMETIC, ENGLAON, GREE	58
NCE, SAFETY DAVE, SWIFT APPLIANCE	59
THETFORD, THULE, TRUMA	60
VICTRON	61
REDLINE PLUMBING SERVICES	62
SAHADA ELECTRICAL	63
FEISTY SIGNS & DESIGNS	64-65

CARAVAN CHECKLIST

PRE-HOOKUP CHECKLIST

INTERNAL

- [ ] PUT AWAY LOOSE ITEMS INSIDE & OUTSIDE VAN
- [ ] CLOSE & LOCK ALL WINDOWS AND PUT BLINDS IN THE OPEN POSITION
- [ ] CLOSE ALL INSIDE VENTS & HATCHES
- [ ] ALL CUPBOARD DOORS CLOSED & LOCKED
- [ ] PLACE MICROWAVE DISH IN PADDING & SEAL
- [ ] CHECK FRIDGE & FREEZER ARE CLOSED & LOCKED
- [ ] TV SECURED PROPERLY
- [ ] CHECK TV AERIAL IS AWAY
- [ ] CHECK THE INTERNET EXTERNAL AERIAL IS AWAY
- [ ] CHECK SHOWER IS CLEAN, SHOWER HEAD IS STORED & SECURE AND SHOWER DOOR IS LOCKED
- [ ] TABLE PACKED AWAY
- [ ] TURN OFF HOT WATER SYSTEM
- [ ] TURN OFF WATER PUMPS
- [ ] ENSURE ENSUITE SLIDING DOOR IS LOCKED

EXTERNAL

- [ ] CLOSE AWNING & MAKE SURE IT'S LOCKED IN SECURELY
- [ ] ENSURE ALL EXTERNAL DOORS/HATCHES/TABLES ETC ARE CLOSED & LOCKED
- [ ] TURN GAS BOTTLES OFF
- [ ] DISCONNECT POWER CORD & PUT AWAY
- [ ] DISCONNECT WATER CORD & PUT AWAY
- [ ] DISCONNECT WASTE WATER HOSE & PUT AWAY
- [ ] FILL UP TANKS IF NEEDED
- [ ] EMPTY TOILET & CHECK IT IS SHUT & LOCKED
- [ ] PUT GAS HEATER CAP ON IF REMOVED
- [ ] WIND UP STABILISER LEGS
- [ ] PUT STEPS AWAY

SYSTEMS & FINAL CHECKS

- [ ] SET THE ISOLATOR SWITCH (MAINS) TO CENTRE (0)
- [ ] TURN MASTER SWITCH OFF
- [ ] SET VAN TO TOW MODE IF APPLICABLE
- [ ] TURN ON DUST EXTRACTION SYSTEM IF NEEDED
- [ ] READY TO GO

CARAVAN CHECKLIST

POST-HOOKUP CHECKLIST

- [ ] ATTACH CARAVAN MIRRORS TO CAR
- [ ] HITCH VAN TO CAR AND ENSURE COUPLING IN CONNECTED PROPERLY
- [ ] CONNECT TRAILER PLUG
- [ ] CONNECT ANDERSON PLUG (S)
- [ ] CONNECT REAR VISION CAMERA CABLE
- [ ] CHECK ESC INDICATOR IF FITTED
- [ ] CHECK REVERSE CAMERA MONITOR
- [ ] HITCH SAFETY CHAINS, MAKE SURE THEY ARE CROSSED OVER
- [ ] CONNECT WEIGHT DISTRIBUTION HITCH (STABILISER BARS)
- [ ] REMOVE JOCKEY WHEEL / JACK & SECURE
- [ ] REMOVE ANY WHEEL CHOCKS
- [ ] REMOVE ANY RAMPS / TYRE SAVERS
- [ ] RELEASE VAN HANDBRAKE
- [ ] CHECK INDICATORS & BRAKE LIGHTS ARE WORKING
- [ ] CHECK ALL OUTSIDE CUPBOARDS ARE LOCKED
- [ ] WALK AROUND VAN FOR A FINAL CHECK
- [ ] READY TO GO

MAINTENANCE SCHEDULE

NOT COVERED BY WARRANTY - SERVICABLE ITEMS

General Servicing, Wheel Alignments, Gas Tests, Tyre Wear, Brake Components, Bearings, Suspension Components, Lubrication of General Components, Keeping Painted Surfaces Free from Rust etc. Things that should be serviced or maintained are not warranty and are a chargeable service if performed by the dealer, they are not the Responsibility of the dealer nor Vacationer Caravans,

OWNER RESPONSIBILITY

It is the owner's responsibility and duty of care to carry out regular scheduled maintenance and servicing. Vacationer Caravans recommend Customer check Torque on Wheels nuts regularly between Service Intervals. Please refer to your warranty documents and supplier manuals for any further instructions.
If you find you don't have a manual contact your dealer immediately, neglect or damage caused because you didn't have the manual or didn't know is not grounds for warranty.

CUSTOMER MAINTENANCE

MAINTENANCE SHOULD BE CARRIED OUT BY A COMPETENT PERSON. SERVICING ONLY BY LICENSED SERVICE AGENTS.

- Check torque on Wheel Nuts at 100km / 300km and periodically afterwards
- Check tyre pressures periodically as required
- Visual inspection, check tyres for unusual signs of wear
- Adjust park brake if required
- Check braking system
- Check Stop/Tail/Indicator & Clearance lights
- Check reverse camera
- Check Anderson plugs for safety items
- Check breakaway tag
- Check stability control indicator
- Check battery levels
- Visual inspection, Check & tighten screw & screw fixings internally & externally as required
- Test smoke alarm, change battery if required
- Clean & change air filters on relevant products
- Check coolant level in diesel hot water service
- Check Expiry date on fire extinguisher
- Adjust water pump if necessary
- Check & Clean Water Filter
- Recalibrate urine sensor on OGO
- Lubricate parts as required on Awning
- Adjust Strikers & lubricate parts as required on Main Door
- Lubricate entry door step
- Lubricate any locks/hinges/arms on all external hatches /boxes etc.
- Grease gears in stabiliser legs
- Lubricate stays on front window shield
- Check screw fixings/mounting of underbody protection
- Flush and clean tanks
- Flush & clean Grey Water Tank frequently
- Lubricate & check spring on mains water pressure valve if required
- Visual inspection, check external silicon sealing
- Refer Fibreglass Care –Special Note - Clean roof
- General Cleanliness – Refer other cleaning recommendations
- General Visual inspection for things that don't look right
- For Disc brakes, check actuator fluid levels & function

Schedule required km servicing requirements.
Refer Product Manuals for other suggested maintenance work required.

Please see examples of servicing sheets below

TRACK HAWK SUSPENSION SERVICE

PEDDERS SUSPENSION & BRAKES

	INITIAL CHECK AT FIRST SERVICE			SERVICE INTERVAL 10,000KM OR 12 MONTHS	PHOTOS	NOTES
	CUSTOMER REQUIRED TO CHECK		BY DEALER			
	100KM	300KM	1000KM			
CHECK TORQUE ON WHEEL NUTS - MUST BE TIGHTENED TO 130 Nm					REQUIRED	
TORQUE TRAILING ARM MOUNTING BOLTS	N/A	N/A			REQUIRED	
TORQUE SHOCK ABSORBER MOUNTING BOLTS	N/A	N/A			REQUIRED	
TORQUE BACKING PLATE BOLTS	N/A	N/A			REQUIRED	
TORQUE BOLT-ON STUB AXLE MOUNTING BOLTS	N/A	N/A			REQUIRED	
TORQUE SAFETY CHAIN MOUNTING BOLTS	N/A	N/A			REQUIRED	
TORQUE COUPLING MOUNTING BOLTS & LUBRICATE AS REQUIRED	N/A	N/A			REQUIRED	
TORQUE AIRBAG MOUNTING BOLT & NUT	N/A	N/A			REQUIRED	
VISUAL INSPECTION OF BUMP STOPS FOR: *Deformation or compression / Cracking around the contact area / Splitting in the body of the bump stop / Alignment to ensure correct contact angles*	N/A	N/A			REQUIRED	
VISUAL INSPECTION OF AIRBAG - GOUGES, CUTS, MISC DAMAGE	N/A	N/A			REQUIRED	
VISUAL INSPECTION - CHECK AIRLINES & FITTINGS FOR DAMAGE AND GENERAL FITMENT	N/A	N/A			REQUIRED	
CHECK SYSTEM VOLTAGE (12.0V)	N/A	N/A			REQUIRED	
FUNCTIONALITY TEST - AIRBAG SYSTEM WORKING AS IT SHOULD	N/A	N/A			REQUIRED	
RETURN AIR BAGS TO PRE SET TRAVEL HEIGHT INDICATOR PLATE LINE	N/A	N/A			REQUIRED	
(AUTO-LEVEL TOGGLES (KIT 3 ONLY) - MUST RETURN TO MANUAL BEFORE TOWING	N/A	N/A			REQUIRED	
VISUAL INSPECTION ON ALL BUSHES FOR ANY FAILURES OR DAMAGE	N/A	N/A			REQUIRED	
VISUAL INSPECTION ON SHOCK ABSORBERS FOR DAMAGE OR LEAKING	N/A	N/A			REQUIRED	
CHECK HUB STAKE NUT SECURE / STAKING INTACT - DO NOT RE-TORQUE A STAKED NUT; REPLACE NUT IF BOTH STAKING POSITIONS ARE ALREADY DEFORMED	N/A	N/A			REQUIRED	
SEALED UNIHUB BEARING - CHECK FOR PLAY (ROCK WHEEL TOP/BOTTOM & SIDE-TO-SIDE) AND NOISE (SPIN & LISTEN FOR RUMBLE); INSPECT FOR HEAT DISCOLOURATION, SEAL DAMAGE & MOISTURE / GREASE LEAKAGE	N/A	N/A			REQUIRED	
SERVICE - SEALED UNIHUB IS NOT FIELD SERVICEABLE - DO NOT DISASSEMBLE, RE-PACK OR ADJUST PRELOAD	N/A	N/A	N/A		REQUIRED	
SERVICE - REPLACE THE UNIHUB BEARING ONLY IF PLAY, NOISE, ROUGHNESS OR SEAL DAMAGE IS FOUND - NOT ON A FIXED INTERVAL	N/A	N/A	N/A		REQUIRED	
RECOMMENDED BEARING-CHECK CADENCE: ON-ROAD 12,000KM / 6 MONTHS · OFF-ROAD 6,000KM / 6 MONTHS · MARINE 3,000KM / 3 MONTHS						
CHECK SCREW-IN GREASE CAP & O-RING SEAL - REPLACE IF DAMAGED	N/A	N/A			REQUIRED	
SERVICE - VISUAL INSPECTION OF DRUMS - Rainbowing / Scoring / Uneven Wear	N/A	N/A	N/A		REQUIRED	
SERVICE - VISUAL INSPECTION OF MAGNETS - Check Wear Indicators / Scoring / Uneven Wear	N/A	N/A	N/A		REQUIRED	
SERVICE - VISUAL INSPECTION OF BRAKE SHOES - Thickness / Uneven Wear / Degradation	N/A	N/A	N/A		REQUIRED	
TEST AND ADJUST BRAKE FUNCTION	N/A	N/A			REQUIRED	

CONTINUED

TRACK HAWK SUSPENSION SERVICE

PEDDERS SUSPENSION & BRAKES

	INITIAL CHECK AT FIRST SERVICE			SERVICE INTERVAL 10,000KM OR 12 MONTHS	PHOTOS	NOTES
	CUSTOMER REQUIRED TO CHECK		BY DEALER			
	100KM	300KM	1000KM			
VISUAL INSPECTION OF TYRE CONDITION (Incl. Spare(s)) - Scalloping / Uneven Wear	N/A				REQUIRED	
SET CORRECT COLD TYRE PRESSURES ON ALL 4 TYRES	N/A	N/A			REQUIRED	
CHECK SPARE WHEEL TYRE PRESSURE AND CONDITION	N/A	N/A			REQUIRED	
CHECK SPARE WHEEL MOUNT BOLTS & WHEEL FIXINGS	N/A	N/A			REQUIRED	
HAND BRAKE ADJUSTMENT - Apply the handbrake and check that it firmly engages and locks the wheels within 3 to 5 clicks	N/A	N/A			REQUIRED	
CHECK STABLISER LEGS FUNCTION CORRECTLY & LUBRICATE IF REQUIRED	N/A	N/A			REQUIRED	
CHECK JOCKEY WHEEL/ELETRIC JACK FUNCTION CORRECTLY	N/A	N/A			REQUIRED	
CHECK JOCKEY WHEEL CLAMP FUNCTION	N/A	N/A			REQUIRED	
VISUAL INSPECTION ON SAFETY CHAINS FOR FAILURES OR DAMAGE	N/A	N/A			REQUIRED	
VISUAL INSPECTION OF CHASSIS & CHASSIS WELDS FOR FAILURE OR SIGNS OFF	N/A	N/A			REQUIRED	
VISUAL INSPECTION OF A-FRAME PAINT & FINISH - TOUCH UP IF REQUIRED	N/A	N/A			REQUIRED	
CHECK WHEEL ALIGNMENT & CAMBER SETTINGS - ADJUST IF REQUIRED	N/A	N/A			REQUIRED	
JACK WHEEL AND ROCK TOP-TO-BOTTOM / SIDE-TO-SIDE - NOTICEABLE MOVEMENT OR A CLUNK MEANS A WORN UNIHUB BEARING	N/A	N/A		12,000KM / 6MO (ON-ROAD) 6,000KM / 6MO (OFF-ROAD) 3,000KM / 3MO (MARINE)	REQUIRED	
SPIN WHEEL AND LISTEN - A RUMBLE INDICATES PITTED RACES, REPLACE BEARING	N/A	N/A		12,000KM / 6MO (ON-ROAD) 6,000KM / 6MO (OFF-ROAD) 3,000KM / 3MO (MARINE)	REQUIRED	
CHECK SECONDARY MARINE SEAL (IF FITTED) FOR DAMAGE AND SEAL SURFACE FOR CORROSION OR PITTING	N/A	N/A		12,000KM / 6MO (ON-ROAD) 6,000KM / 6MO (OFF-ROAD) 3,000KM / 3MO (MARINE)	REQUIRED	
CHECK HUB STAKE NUT TORQUE - M30, 41MM AF, TORQUE TO 280NM (205 FT-LB), STAKE INTO GROOVE (NUT REUSABLE TWICE)	N/A	N/A		12,000KM / 6MO (ON-ROAD) 6,000KM / 6MO (OFF-ROAD) 3,000KM / 3MO (MARINE)	REQUIRED	
CHECK WHEEL NUTS - 19MM HEX, TORQUE TO 130NM	N/A	N/A		12,000KM / 6MO (ON-ROAD) 6,000KM / 6MO (OFF-ROAD) 3,000KM / 3MO (MARINE)	REQUIRED	
VISUAL INSPECTION OF GREASE CAP (SCREW-IN NYLON WITH O-RING) - REPLACE IF DAMAGED	N/A	N/A		12,000KM / 6MO (ON-ROAD) 6,000KM / 6MO (OFF-ROAD) 3,000KM / 3MO (MARINE)	REQUIRED	

KEY PRINCIPLE - UNIHUB BEARINGS:

the Unihub bearing is sealed-for-life and non-serviceable - factory pre-loaded and pre-greased. Do not disassemble, re-pack, or adjust preload. No greasing, re-packing or preload adjustment - the unit is sealed. Inspect it and replace it only if it is worn. Seal-only replacement and bearing replacement are workshop-only tasks.

Page 7, 8, 11, 12 & 13 would be an example of your service sheet.
Please ask your dealer for your service sheets which are suspension specific.
With regular off road use we recommend reducing your service intervals to 6000km from 10000km.

CRUISEMASTER AIR SUSPENSION SERVICE

	INITIAL CHECK AT FIRST SERVICE			SERVICE INTERVAL 10,000KM OR 12 MONTHS	PHOTOS	NOTES
	CUSTOMER REQUIRED TO CHECK		BY DEALER			
	100KM	300KM	1000KM			
CHECK TORQUE ON WHEEL NUTS - TORQUE PER TABLE 3 STUD SPEC					REQUIRED	
TORQUE TRAILING ARM MOUNTING BOLTS	N/A	N/A			REQUIRED	
TORQUE SHOCK ABSORBER MOUNTING BOLTS	N/A	N/A			REQUIRED	
TORQUE CALIPER MOUNTING BRACKET NUT & BOLT	N/A	N/A			REQUIRED	
TORQUE CALIPER NUT & BOLT - LOCTITE ON DISC CALIPER BOLTS	N/A	N/A			REQUIRED	
TORQUE BOLT-ON STUB AXLE MOUNTING BOLTS - INSPECT BOLTS & FLANGES	N/A	N/A			REQUIRED	
TORQUE 1/2" U-BOLTS & M16 U-BOLTS AS FITTED	N/A	N/A			REQUIRED	
TORQUE SAFETY CHAIN MOUNTING BOLTS	N/A	N/A			REQUIRED	
TORQUE COUPLING MOUNTING BOLTS & LUBRICATE AS REQUIRED	N/A	N/A			REQUIRED	
TORQUE AIRBAG MOUNTING BOLT & NUT	N/A	N/A			REQUIRED	
VISUAL INSPECTION OF BUMP STOPS FOR: Deformation or compression / Cracking around the contact area / Splitting in the body of the bump stop / Alignment to ensure correct contact angles	N/A	N/A			REQUIRED	
VISUAL INSPECTION OF AIRBAG - GOUGES, CUTS, MISC DAMAGE	N/A	N/A			REQUIRED	
VISUAL INSPECTION - CHECK AIRLINES & FITTINGS FOR DAMAGE AND GENERAL FITMENT	N/A	N/A			REQUIRED	
CHECK SYSTEM VOLTAGE (12.0V)	N/A	N/A			REQUIRED	
FUNCTIONALITY TEST - AIRBAG SYSTEM WORKING AS IT SHOULD	N/A	N/A			REQUIRED	
RETURN AIR BAGS TO PRE SET TRAVEL HEIGHT INDICATOR PLATE LINE	N/A	N/A			REQUIRED	
GREASE HINGE BUSHES - PUMP GREASE UNTIL VISIBLE AT BUSHES	N/A	N/A			REQUIRED	
VISUAL INSPECTION ON ALL BUSHES - REMOVE & INSPECT, REPLACE IF WORN, RE-GREASE ON REASSEMBLY	N/A	N/A			REQUIRED	
VISUAL INSPECTION ON SHOCK ABSORBERS - REPLACE IN PAIRS IF LEAKING, SLIGHT MISTING NORMAL	N/A	N/A			REQUIRED	
WHEEL BEARINGS CHECK - CHECK FOR EXCESSIVE PLAY, ADJUST IF NEEDED (AFTER FIRST 1,000KM)	N/A	N/A			REQUIRED	
SERVICE - WHEEL BEARINGS DISMANTLE, INSPECT & LUBRICATE WITH CASTROL LMX GREASE OR EQUIVALENT	N/A	N/A	N/A		REQUIRED	
SERVICE - VISUAL INSPECTION OF DISCS - Rainbowing / Scoring / Thickness	N/A	N/A	N/A		REQUIRED	
SERVICE - VISUAL INSPECTION OF CALIPERS FOR DAMAGE	N/A	N/A	N/A		REQUIRED	
SERVICE - VISUAL INSPECTION OF BRAKE PADS - Thickness / Uneven Wear / Degradation	N/A	N/A	N/A		REQUIRED	
SERVICE - CHECK HYDRAULIC BRAKE LINES FOR LEAKS / DAMAGE	N/A	N/A	N/A		REQUIRED	
SERVICE - TEST HYDRAULIC ACTUATOR FUNCTION	N/A	N/A	N/A		REQUIRED	

CONTINUED

CRUISEMASTER AIR SUSPENSION SERVICE

	INITIAL CHECK AT FIRST SERVICE			SERVICE INTERVAL 10,000KM OR 12 MONTHS	PHOTOS	NOTES
	CUSTOMER REQUIRED TO CHECK		BY DEALER			
	100KM	300KM	1000KM			
SERVICE - CHECK & FILL ACTUATOR FLUID LEVEL IF REQUIRED	N/A	N/A	N/A		REQUIRED	
SERVICE - NEW INNER BEARING SEAL WHEN REASSEMBLED	N/A	N/A	N/A		REQUIRED	
SERVICE - NEW OUTER BEARING DUST CAP WHEN REASSEMBLED	N/A	N/A	N/A		REQUIRED	
BRAKE SERVICE - INSPECT LININGS, CLEAN & ADJUST, REPLACE PADS/SHOES IF NEEDED	N/A	N/A	N/A		REQUIRED	
TEST & ADJUST BRAKE FUNCTION & HAND BRAKE CABLE FOR SUSPENSION TRAVEL	N/A	N/A			REQUIRED	
VISUAL INSPECTION OF TYRE CONDITION (Incl. Spare(s)) - Scalloping / Uneven Wear	N/A				REQUIRED	
SET CORRECT COLD TYRE PRESSURES ON ALL 4 TYRES	N/A	N/A			REQUIRED	
CHECK SPARE WHEEL TYRE PRESSURE AND CONDITION	N/A	N/A			REQUIRED	
CHECK SPARE WHEEL MOUNT BOLTS & WHEEL FIXINGS	N/A	N/A			REQUIRED	
HAND BRAKE ADJUSTMENT - Apply the handbrake and check that it firmly engages and locks the wheels within 3 to 5 clicks	N/A	N/A			REQUIRED	
CHECK STABLISER LEGS FUNCTION CORRECTLY & LUBRICATE IF REQUIRED	N/A	N/A			REQUIRED	
CHECK JOCKEY WHEEL/ELETRIC JACK FUNCTION CORRECTLY	N/A	N/A			REQUIRED	
CHECK JOCKEY WHEEL CLAMP FUNCTION	N/A	N/A			REQUIRED	
VISUAL INSPECTION ON SAFETY CHAINS FOR FAILURES OR DAMAGE	N/A	N/A			REQUIRED	
VISUAL INSPECTION OF CHASSIS & CHASSIS WELDS FOR FAILURE OR SIGNS OFF	N/A	N/A			REQUIRED	
VISUAL INSPECTION OF A-FRAME PAINT & FINISH - TOUCH UP IF REQUIRED	N/A	N/A			REQUIRED	
CHECK WHEEL ALIGNMENT - CHECK FOR UNEVEN TYRE WEAR, ADJUST TOE/CAMBER VIA CAM MECHANISM	N/A	N/A			REQUIRED	

Page 9, 10, 11, 12 &13 would be an example of your service sheet.
Please ask your dealer for your service sheets which are suspension specific.
With regular off road use we recommend reducing your service intervals to 6000km from 10000km.

PLUMBING CHECKS

	INITIAL CHECK AT FIRST SERVICE			SERVICE INTERVAL 10,000KM OR 12 MONTHS	PHOTOS	NOTES
	CUSTOMER REQUIRED TO CHECK		BY DEALER			
	100KM	300KM	1000KM			
CHECK WATER TANK STRAPS ARE FIRM/TIGHT (Don't over tighten)	N/A	N/A			REQUIRED	
CHECK WATER PUMP MOUNTINGS	N/A	N/A			REQUIRED	
CHECK GAS BOTTLE & GAS REGULATOR MOUNTINGS	N/A	N/A			REQUIRED	
TEST WATER PUMP WORKING PROPERLY & THERE ARE NO LEAKS / CAVITATION	N/A	N/A			REQUIRED	
TEST MAINS WATER PRESSURE & LUBRICATE PRESSURE VALVE IF REQUIRED	N/A	N/A			REQUIRED	
TEST WATER MAINFOLD FUNCTIONING CORRECTLY	N/A	N/A			REQUIRED	
TEST RIVER WATER INTAKE PUMP & MANIFOLD WORKING CORRECTLY	N/A	N/A			REQUIRED	
CHECK WATER LEVEL INDICATORS ARE WORKING CORRECTLY	N/A	N/A			REQUIRED	
FULL GAS PRESSURE TEST	N/A	N/A			REQUIRED	
CHECK PLUMBING PROTECTION FITMENT	N/A	N/A			REQUIRED	
VISUAL INSPECTION OF UNDERBODY PLUMBING - NEAT & SECURED PROPERLY	N/A	N/A			REQUIRED	
(MODEL DEPENDENT) UNDERBODY PROTECTION MAY NEED TO BE REMOVED TO COMPLETE SOME TASKS, ENSURE SAFE & CORRECT RE-FITMENT	N/A	N/A			REQUIRED	

SILICON SEAL INSPECTION

	INITIAL CHECK AT FIRST SERVICE			SERVICE INTERVAL 10,000KM OR 12 MONTHS	PHOTOS	NOTES
	CUSTOMER REQUIRED TO CHECK		BY DEALER			
	100KM	300KM	1000KM			
CHECK DOORSIDE J-MOULD & H MOULD SEALS	N/A	N/A			REQUIRED	
CHECK ROADSIDE J-MOULD & H MOULD SEALS	N/A	N/A			REQUIRED	
CHECK FRONT OF VAN J-MOULD & H MOULD SEALS	N/A	N/A			REQUIRED	
CHECK REAR OF VAN J-MOULD & H MOULD SEALS	N/A	N/A			REQUIRED	
CHECK ALL EXTERNAL HATCH SEALS	N/A	N/A			REQUIRED	
CHECK ALL WINDOW SEALS	N/A	N/A			REQUIRED	
CHECK MAIN DOOR SEAL	N/A	N/A			REQUIRED	
CHECK PICNIC TABLE SEAL	N/A	N/A			REQUIRED	
CHECK AWNING MOUNTS TOP & BOTTOM ARE SEALED	N/A	N/A			REQUIRED	
CHECK ALL EXTERNAL VENT SEALS	N/A	N/A			REQUIRED	
CHECK ALL EXTERNAL LIGHTS FRONT / REAR & BOTH SIDES ARE SEALED	N/A	N/A			REQUIRED	
CHECK ALL ROOF HATCH / SKYLIGHT SEALS	N/A	N/A			REQUIRED	
CHECK ALL SOLAR PANEL MOUNTS & CABLE ENTRY SEALS	N/A	N/A			REQUIRED	
CHECK AIR CONDITIONER SEAL	N/A	N/A			REQUIRED	
CHECK TV ANTENNA SEAL AND COAX ENTRY POINT	N/A	N/A			REQUIRED	
CHECK ROOF SEAMS & J MOULD SEALING	N/A	N/A			REQUIRED	
CHECK SEALING ON ALL FLOOR PENETRATIONS	N/A	N/A			REQUIRED	
CHECK SEAL ON ANY OTHER EXTERNAL FIXTURES NOT MENTIONED	N/A	N/A			REQUIRED	
MISC EXTERNAL FITTING	N/A	N/A			REQUIRED	
MISC EXTERNAL FITTING	N/A	N/A			REQUIRED	
MISC EXTERNAL FITTING	N/A	N/A			REQUIRED	
CHECK VAN FOR ANY SIGNS OF WATER INGRESS	N/A	N/A			REQUIRED	

ELECTRICAL SAFETY CHECK

	INITIAL CHECK AT FIRST SERVICE			SERVICE INTERVAL 10,000KM OR 12 MONTHS	PHOTOS	NOTES
	CUSTOMER REQUIRED TO CHECK		BY DEALER			
	100KM	300KM	1000KM			
CHECK FUNCTION INDICATOR LIGHTS					REQUIRED	
CHECK FUNCTION STOP LIGHTS					REQUIRED	
CHECK FUNCTION TAIL LIGHTS					REQUIRED	
CHECK FUNCTION CLEARANCE LIGHTS					REQUIRED	
CHECK ELECTRIC BRAKES ARE FUNCTIONING CORRECTLY					REQUIRED	
CHECK TOW PLUG FUNCTIONING CORRECTLY					REQUIRED	
CHECK ALL ANDERSON PLUGS ARE SUPPLYING POWER					REQUIRED	
CHECK BREAK AWAY SWITCH ENGAGES					REQUIRED	
CHECK STABILITY CONTROL NOT SHOWING ANY ERROR LIGHTS					REQUIRED	
TEST HYDRAULIC ACTUATOR FOR DISC BRAKES					REQUIRED	
TEST REAR VIEW CAMERA					REQUIRED	
TEST 240V SAFETY SWITCHES					REQUIRED	

WHEELS
PROLONGING TYRE LIFE

SCRUBBING EFFECT: CONTRIBUTING FACTORS

Tyre scrubbing and wear will differ depending on many factors. Understanding these helps you monitor and extend tyre life.

- The geometry of the van
- The effect of load levelling systems
- The weight distribution of the van
- The centre of gravity of the van
- The construction & design of the tyre
- Tyre pressures
- Chassis flex
- The geometry of the suspension
- The tread pattern & rubber compound

Torque settings will need to be reduced depending on wheel rim design & type. Please consult the manufacturer or wheel supplier for recommended specifications to suit the wheels supplied with your trailer.

Maximum torque is based on 80% of stud yield strength. Wheel nuts should be torqued using a calibrated torque wrench & checked at regular intervals as recommended. Wheel nuts should be tightened in a diagonal (criss-cross) sequence.

WHEELS
PROLONGING TYRE LIFE

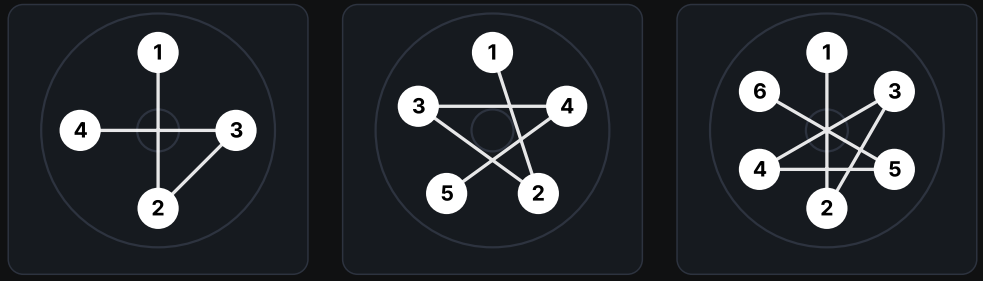
TIGHTNESS OF THE WHEEL

When a wheel is first fitted or removed, there is an immediate settling-in-period during which the wheel's nuts will need retightening. Trailers tend to experience higher wheel loads than cars especially in tandem configuration & so extra care should be taken to ensure that wheel nuts remain tight.

PROCEED AS FOLLOWS

- Make sure the wheel and hub mating surfaces, as well as the wheel studs & nuts, are free of oil and all foreign materials. Do not lubricate the wheel studs.
- Install the wheel and hand-tighten the wheel nuts.
- Using a wheel or air wrench, lightly tighten all the wheel nuts, in a crisscross pattern, until they are snug.
- Lower the vehicle to the ground.
- Using a torque wrench, tighten the wheel nuts in a crisscross pattern to the vehicle suspension manufacturer's torque specification of 130Nm. If no specification is available, use the wheel nut torque figures given in Table 3: Maximum Recommended Hub/Drum Stud Torque.

LUG OR BOLT TIGHTENING/LOOSENING PATTERNS



4 STUD | 5 STUD | 6 STUD

WHEELS
PROLONGING TYRE LIFE

In general, each vehicle will be different. The trend for customers to specify their own wheels and tyres further adds to the variances. Sideways scrubbing can lead to increased wear as well as uneven wear across the tyre as the tyre tries to tuck under. This may look similar to camber wear as the tyre becomes worn on one edge. Different suspensions provide varying means of adjustment, from traditional beam axles with no adjustment options to independent suspensions with toe-in and sometimes camber adjustment. These settings will be set in a nominal position initially, with further adjustment to be made if required. However, adjustment is only fine-tuning and cannot completely eliminate the effects of scrubbing.

The fitment of large, four-wheel-drive tyres designed for a motive axle may also give unusual characteristics on a trailer axle. Most manufacturers recommend these tyres be rotated every 10,000 km on a 4WD to balance out any uneven wear. As the effect of uneven tyre wear is likely to be more significant on a caravan, the rotation should take place more often, say every 5,000 km. Some vehicles will have a combination of parameters that result in minimal tyre wear, and this will be the case in most instances. Occasionally, a combination will arise that causes more severe wear. It is up to the owner to monitor tyre wear and determine when it is appropriate to perform a tyre rotation. Evidence suggests that once a tyre has experienced a major wear pattern, rotation may not stop this wear profile.

The effect of tyre pressures — both over- and under-inflation — will exaggerate any tyre wear problems, as pressure greatly affects tyre footprint and sidewall support. The practice of lowering tyre pressures to improve performance in off-bitumen applications will likely have an undesirable effect on tyre life, especially if they are not returned to normal bitumen pressures immediately. In most cases, the combination of parameters will result in reasonable life, particularly if attention is given to sensible tyre choice, regular tyre rotation, suspension servicing, and correct pressures. These last three items are often neglected, as it is only a trailer.

WHEELS
PROLONGING TYRE LIFE

Your Caravan VIN Plate usually provides the tyre pressure for the original tyre size fitted to the caravan, loaded to the MTPLM (Maximum Technical Permitted Laden Mass).
As the load in your caravan can change, or on older caravans where the tyre size might have changed, it's worth knowing how to calculate the correct pressure from the markings on the tyres fitted to your caravan.

You first need to be able to decipher the code on the tyre wall.
This is a typical code: 245/75R 16 120/116 S

The first part of the number is the tread width, in this case, 245 mm wide. The second number is the Aspect Ratio, which means in this case the tyre wall height is 75% of the width of the tread. The next letter, "R" is the construction type — in this case, Radial. The following number, "16" is the rim diameter (in inches). The next number, "120/116" is the load rating – more on this in a moment. Finally, the last letter, "S" is the speed rating for the tyre.

Tyre pressures need to be adjusted to suit different driving conditions.
Pressure recommendation when van is fully loaded:
(Under-inflated tyres wear on the outer edges of the tyre)
(Overinflated tyres wear on the centre of the tyre)
Gazetted Road - Please refer to vin plate for recommendations
Unsealed Corrugated - Approx. 25PSI
Soft Sand - Approx. 18PSI

WHEELS
PROLONGING TYRE LIFE

Maintaining the correct inflation pressure in your caravan wheels will maximise the lifespan of the tyres, reduce shock to the caravan and improve towing stability. Generally, over-inflated tyres have a higher chance of puncturing, transfer more vibration and shock to the caravan and the bouncing effect can cause instability and sway while towing. Under-Inflated tyres may also result in instability and the additional load on the sidewalls of the tyres can cause them to de-laminated or bulge.
Keep your tyres inflated to the correct pressure by using this tyre pressure calculation and instructions below.

“Check the sidewall of the tyres for the cold Inflation Pressure at Maximum Load (either kPa or psi) and the Maximum Tyre Load Rating (kg). Always use the “SINGLE” load and pressure ratings.”

HOW TO CALCULATE YOUR TYRE PRESSURE

Working with the figures in this picture on a Tandem Axle Caravan. I have packed and weighed my caravan and it has come in at 3465kg loaded.

Max Load Single as pictured 1400kg and Max Pressure 80 PSI. So 1400 × 4 (because i have 4 wheels) is 5600kg. My van weighed 3465kg, so 3465 / 5600 = 0.61875 × 80% (80PSI) = 0.495. Therefore call it 50PSI. That's my recommended tyre pressure. Yes the tyre pressure is directly related to the overall weight.



$$\frac{\text{Actual Van Weight}}{\text{(Max Load Single} \times \text{Total Tyres)}} \times \text{Max Tyre PSI} = \text{Target PSI}$$

Example: (3,465 kg ÷ 5,600 kg) × 80 PSI = 0.61875 × 80 PSI = **49.5 PSI (Set to ~50 PSI)**

COUPLING & HANDBRAKE

MAINTENANCE: DO-35 & DO-45

- Keep towing pin & universal mating surfaces clean and lightly greased
- Check the O-Ring and Tow Pin Bush; replace if necessary
- Regularly lubricate grease points with multipurpose grease
- Check all bolts for tightness. Do not use the coupling for recovery
- Adjust the slotted nut / anti-rotation screw as needed (competent person)
- Flush with water if the locking mechanism jams with dirt





HANDBRAKE

Step-by-Step Guide to Adjusting Your Caravan Handbrake

1. **Check Brake Shoes:** Before adjusting the handbrake, ensure that the brake shoes are correctly adjusted. This is crucial because if the brake shoes are too loose or too tight, it can affect the handbrake's performance

2. **Lift the Caravan:** Use a jack to lift the caravan and secure it with axle stands. This will allow you to work safely under the caravan and check the brake components without any strain

3. **Inspect the Handbrake Cable:** Release the handbrake and check that there is no strain on the cable at the wheel brake backing plate. Ensure that the cable is not taut or binding before making any adjustments

4. **Adjust the Handbrake:** Locate the tensioning mechanism near the coupling of the caravan. This is usually a nut or a wheel that can be turned to adjust the cable tension. Turn the adjuster clockwise to tighten the cable until you feel resistance when turning the wheel. This indicates that the brakes are engaging properly.

After adjusting, check that the handbrake engages after about 4-5 clicks of the ratchet

5. **Test the Handbrake:** After making adjustments, test the handbrake by applying it and checking that it holds the caravan securely. The handbrake should raise about one-third to half of the way when pulled.

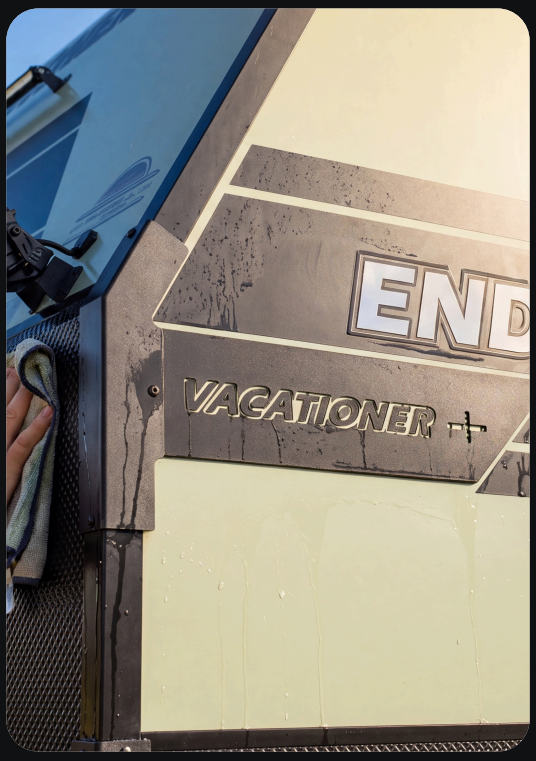
6. **Final Checks:** Ensure that both sides of the caravan have the same degree of resistance when the handbrake is applied. This ensures balanced braking and prevents uneven wear on the brakes.

Safety Precautions: Always chock the wheels when working on the caravan to prevent it from rolling. If you are unsure about any part of the adjustment process, consider consulting a professional to ensure safety and proper functionality.

By following these steps, you can effectively adjust your caravan handbrake, ensuring it operates safely and efficiently while towing. Proper maintenance of the handbrake is crucial for your safety on the road.

EXTERNAL CLADDING

You are now the owner of a new caravan that incorporates construction with a range of materials, including Aluminium Composite Panel used for cladding. We are sure you will wish to care for your purchase. To achieve maximum protection of your investment, you **MUST** follow these guidelines.



THESE GUIDELINES ARE DESIGNED TO EXTEND THE LIFE OF YOUR VAN SO YOU CAN ENJOY HAPPY TRAVELS FOR MANY YEARS!

1. COVER UP

Keep your van under shelter or a caravan cover whenever it's not in use, especially during long periods in storage.
This prolongs the finish and reduces colour fade.

2. KEEP CLEAN

Remove corrosive substances like bird droppings and sap stains straight away to prevent permanent marking. Wash the whole van regularly, rinsing evenly with clean water at moderate pressure. Use a soft sponge and pH-neutral car detergent if needed, but avoid strong solvents that can damage the surface and cause corrosion. Never use recycled water, as its alkaline content can stain the paintwork.

3. FINISH THE JOB

Always rinse thoroughly with clean water and dry all surfaces with a microfibre cloth. We also recommend a protective wax after washing to remove any leftover cleaning agents and give longer-lasting sunscreen protection.

4. PROTECT YOUR INVESTMENT

For the best care, arrange extra protection for your van
with a paint coating system applied through your dealer.

5. REMEMBER CARAVANS HATE

- Being left in the open for extended periods without protection
- Sweltering in the hot sun
- Shivering under a coating of salt spray and seaside mist
- Being washed in direct sunlight or at high temperatures
- Choking under layers of grime and airborne pollution
- Being washed in car washes with high pH level chemicals and recycled water

WATER FILTER MAINTENANCE

Regular maintenance of your water filter system is essential to ensure clean, safe water and to extend the lifespan of the system. Over time, filters can become clogged with contaminants, reducing their ability to purify water. Regular maintenance keeps them working optimally and prevents impurities from entering your drinking water.

MONTHLY MAINTENANCE CHECKLIST

- Inspect: look for any visible damage or wear in the filter system
- Clean: wash all accessible components to prevent buildup
- Test: ensure the water flow and quality
- Record: keep a log of maintenance tasks to track when filters were last changed or cleaned

PUMP TROUBLESHOOTING

NO WATER:

- Check the tank you are drawing from has sufficient water
- Check you have selected a tank with water via the manifold
- Check water lines for damage or kinks.

CAVITATON (When taps are turned off you still hear them priming):

- Inspect internally and externally for drips/ leaks
- Check Strainers fitted on pumps
- Adjust water pump adjuster screws
- Check Filter Cannisters

NOISY:

- Check pump mounting for movement
- Check pump not hitting pump enclosure
- Check water lines are secured and not hitting floor/furniture etc.

NOTE:

- Turn water pumps off when connected to mains water.
- If your water pressure is good on pumps but not on mains water you need to clean/adjust the mains water pressure valve.

PLUMBING MAINTENANCE

PRESSURE LIMITING VALVE

- Regularly disassembling and cleaning
- Checking for blockages
- Lubricating internal O-rings

HWS MAINTENANCE

Test the hot water pressure relief valves every 6 months by manually releasing the valves to make sure water comes through (check the drain line for water once the valve is open).

GREY WATER MAINTENANCE

- Clean the greywater system regularly
- Flush greywater hoses after every use
- Pour vinegar, baking soda or eucalyptus down the drains to clean them
- Use commercial greywater tank cleaners
- Do not use the caravan shower as a toilet



ELECTRICAL SYSTEM CARE & MAINTENANCE

Always maintain a charge in the battery. Turn the Kill Switch / Load OFF whenever you are out of the van to minimise the drain; a dead battery can decrease its lifetime.

Do not change the battery parameters set on any equipment, such as the AC Charger, MPPT, DC Charger and Battery Protector, as this can affect operation or damage the system. If any component is not working properly, notify your dealer or us for troubleshooting.

The battery percentage can go out of sync due to partial charges. To minimise this, perform a full recharge once every three months. For a lithium setup there are three stages: BULK, ABSORPTION and FLOAT. Once it reaches Float, the batteries are fully charged. Even if the SOC is not showing 100%, you can recalibrate it.

For Victron systems, open the Victron Connect App, log in to SmartShunt, and under Settings > Batteries use Manual Set SOC to set 100%.

When storing the caravan for a prolonged period, charge to full and switch the BATTERY ISOLATOR OFF. Recharge occasionally, as lithium batteries slowly drain through the in-built BMS.



ELECTRICAL SYSTEM CARE & MAINTENANCE

For our 12V lithium batteries, even if flat they will automatically turn back on when put on charge. If not, put a boost battery in parallel for 1–2 minutes so the charger can charge the dead one. For Dyness 48V batteries that will not restart automatically, hook up the charger, then on the front board in the enclosure box turn the switches off, wait 5 seconds, turn them back on, then press and hold the red round button for 2 seconds to restart.

Caravans are always moving & flexing, so loose connections and screws can occur from vibration and terrain. Check your BMS setup regularly and confirm everything is tight.

Check for software updates occasionally. For Victron, use the Victron Connect App to update SmartShunt, MPPT, DC Charger and Battery Protector. With a Victron touch screen go to Menu > Settings > Firmware > Check for updates (internet required).

If any lights or switches stop working, check the fuse first. If blown, it is either loose and arced, or a short circuit. Tighten connections and reseat the fuse, or fit a new fuse of the same rating. Do not fit a higher-rated fuse without our permission.



SYSTEM APPS

Garmin Connect

Google Play

App Store

Fusion Audio App (Garmin Connect)

You can use the Fusion Audio mobile app on your compatible smartphone or tablet to remotely control your Fusion stereo. Simply connect your device to your stereo using a Wi-Fi or Bluetooth connection, and you'll be able to control sources, volume, and other settings wirelessly.

Garmin Connect

Google Play

App Store

Baintech Bluetooth App

Introducing the Baintech Bluetooth App, your essential companion for battery management. It provides the vital information you need to keep your battery in top condition, including the exact state of charge, real-time data on power consumed and power remaining, putting you in control like never before.

Cruisemaster App

Google Play

App Store

Cruisemaster App

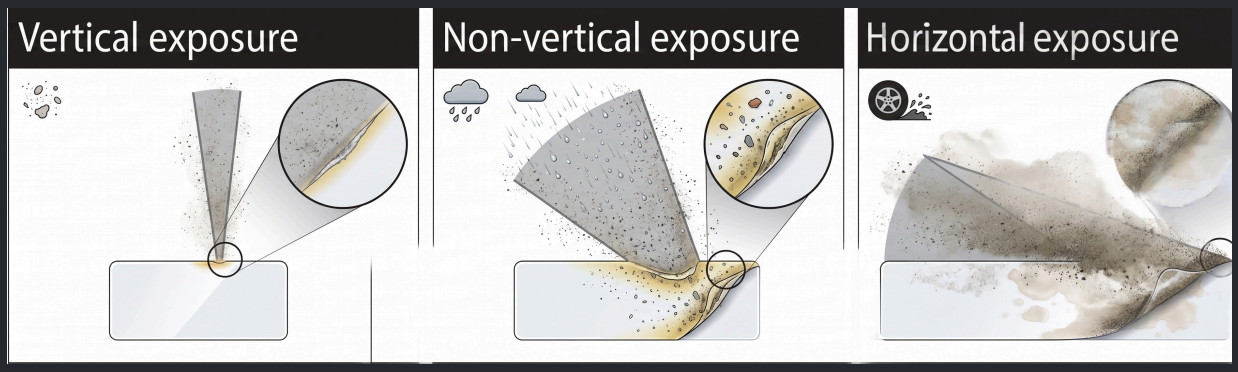
Cruisemaster Body Control System (BCS) Take complete control of your caravan's suspension with Cruisemaster BCS, designed to work seamlessly with you Next Gen Air Suspension system. Adjust suspension settings, manage tyre pressure, receive service alerts and software updates all from the palm of your hand.

STICKERS / DECALS

DIRECTION OF EXPOSURE

Stickers facing a vertical position (up to 10 degrees) will have a longer expected durability than if they are facing a horizontal position (45 degrees or more).

Certain conditions will void the warranty. These include scrubbing the stickers with hard brushes or abrasive materials, washing or wiping with harsh solvents or chemicals, and using high-pressure washers which may damage exposed stickers. The soaps used are often pH-positive degreasers.



WINDOWS & SKYLIGHTS

Extra care is needed with caravan windows and skylights, as they can be easily scratched or damaged by chemicals. Before spraying, make sure you use a product made for acrylic windows and a microfiber cloth to reduce static. Carefully hose or sponge windows down first with plenty of water to remove grit.

FEISTY SIGNS & DESIGNS

HOW SHOULD AN OFF-ROAD CARAVAN BE USED?

Off-road caravans require more frequent servicing and may require more frequent adjustment or replacement of components subject to wear. Refer to the service schedule given to you by your dealer.

- Due to the higher centre of gravity, take additional care when cornering, braking and overtaking or being overtaken, especially by heavy vehicles. Anticipate situations and adjust speed well in advance.
- As load increases, so does stress and wear on suspension and structure. Carry only the food, belongings, tools, water and equipment essential for the journey. Be aware of the load carrying capacity and avoid overloading or distributing load incorrectly.
- Payload capacity is the ATM minus the tare mass (from the compliance plate) and includes the mass of water carried (1 litre = 1 kg). It is often unnecessary to fill tanks to capacity.
- Load distribution is vital. Load levelling devices are encouraged but must not correct an incorrectly loaded van or overloaded tow vehicle.
- Setting up: choose a site as level as possible and use corner stabilisers in firm contact with the ground. Use solid timber or metal packing if needed, never bricks or paving blocks.
- Corner stabilisers should never be used to lift or level the van, they are there to limit body roll when you are set up.
- Adjust your tyre pressure to suit your conditions. This could be down around 25PSI on corrugations and lower on Sand.
- Lower your driving speed to suit the conditions. This may as low as 10km/hr. Floating over the top of corrugations is not always the answer



JACKING YOUR CARAVAN

- Park caravan and tow vehicle on a level site, as far off the road as practical
- Leave the caravan attached to the tow vehicle if possible
- Choose firm ground that will support the load without the jack sinking
- Turn hazard lights on; in low light, also turn on parking lights
- Apply parking brakes on the caravan and tow vehicle
- Chock the wheels on the opposite side to the one being jacked
- Slightly loosen the wheel nuts before jacking
- Use the correct jacking point nearest the affected wheel
- Jack until the wheel is clear, remove and replace it, then re-tighten nuts
- Check wheel nut tension with the wheel lowered to the ground



⚠ WARNING

Never get under a caravan supported by a jack, as serious injury can occur.

HITCHING UP D035 & D045

Hitching up is easy!
Follow these 7 simple steps to ensure you are safely secured and ready to hit the road.

01 Ensure the Tow Pin Cover is removed from the Tow Pin.

02 The Tow Pin and Universal should be free of sand, dirt, and foreign objects. Lightly lubricate to avoid premature wear.

03 Set the coupling to the unlocked position. Push down on the Red Lock Button while pushing the Locking Plate back towards it. The button will spring back, and the viewing port in the centre should be clear.

04 Raise the height of the trailer so the coupling sits above the vehicle Tow Pin height, by adjusting the Jockey Wheel or Stand.

05 Align the Coupling over the Tow Pin, then lower it onto the pin using the Jockey Wheel or Stand. The Tow Pin will protrude through the Locking Plate, visible via the view port.

06 Push the same Red Lock Button used in Step 3 to reset the Locking Plate into the locked position. The plate slides forward into place as you push.

07 Secure the Check Lock Cap by snapping in the back edge first, then pushing down on the front. The cap will emit an audible snap when secured correctly.

OPERATING YOUR OFF-ROAD CARAVAN

The caravan operator has a duty of care to themselves, their passengers and other road users to use the caravan in a manner that eliminates, as far as practicable, the risk of accidents, injury or component failure.

1. Off-road caravans must be towed using a suitable vehicle with adequate towing capacity, normally a 4WD with a heavy-duty tow hitch. "Soft" off-road vehicles are generally unsuitable.
2. To access off-road sites you may traverse rough, unmade areas, rutted tracks or steep inclines. Travel slowly and carefully; an outside observer may be needed.
3. Adjust speed to conditions. Increasing speed to "float" over corrugations can cause failure of springs, shock absorbers, A-frames and other components.
4. As terrain gets rougher, increase the frequency of stops to inspect for damage.
5. Keep tyres inflated correctly for the load. Under-inflation risks impact and heat damage; over-inflation compromises ride and stresses components.
6. Check wheel nut tightness more frequently.
7. Check tyres often for uneven wear or tread / sidewall damage. Gravel roads reduce tyre life.



TOW COUPLING HEIGHT

Check the tow vehicle handbook to confirm it can tow your caravan. Where load levelling hitches are specified, they must be used. Load levelling hitches return a correctly laden vehicle and caravan to a near-level attitude, not to correct overloading or incorrect load distribution. A tow coupling download of 8%–15% of ATM is recommended.

The suspension is designed to run level or slightly nose down, so the tow coupling height of the fully laden vehicle and caravan must be adjusted accordingly. A height-adjustable hitch may be required.



Vertical measurement “A” is from 25 mm to 40 mm less than measurement “B” Illustration of “nose down” attitude

HOW TO ORIENT STABILISER LEGS

For greater stability, stabiliser legs should be vertical or slightly oriented outwards. Front legs inclined towards the front, rear legs towards the rear. Generally, one "click" from vertical is sufficient depending on the height of the chassis above the ground.

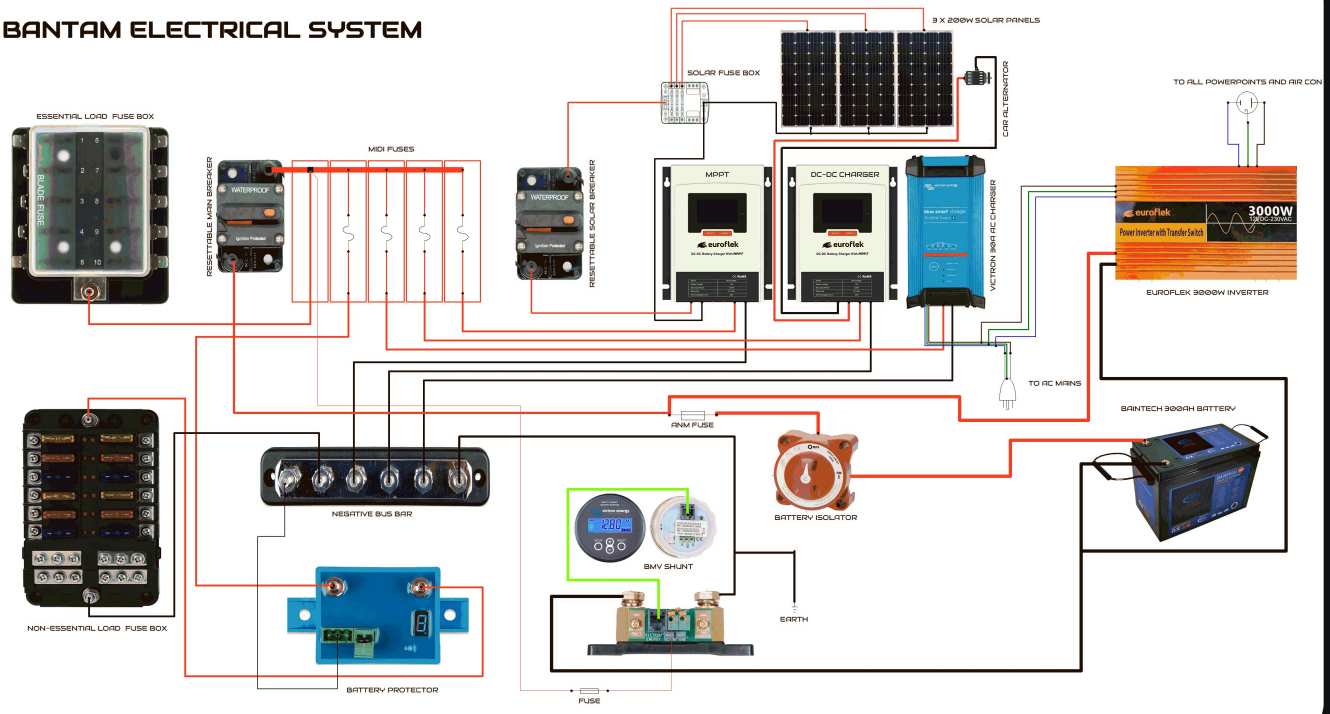
⚠ WARNING

Stabiliser legs must not be used to jack any wheel clear of the ground; they are not designed to lift or level your caravan.structural and cosmetic damage may occur and is not covered by the chassis warranty.



12V OFF GRID SYSTEM

BANTAM ELECTRICAL SYSTEM



Victron Connect

Google Play

App Store

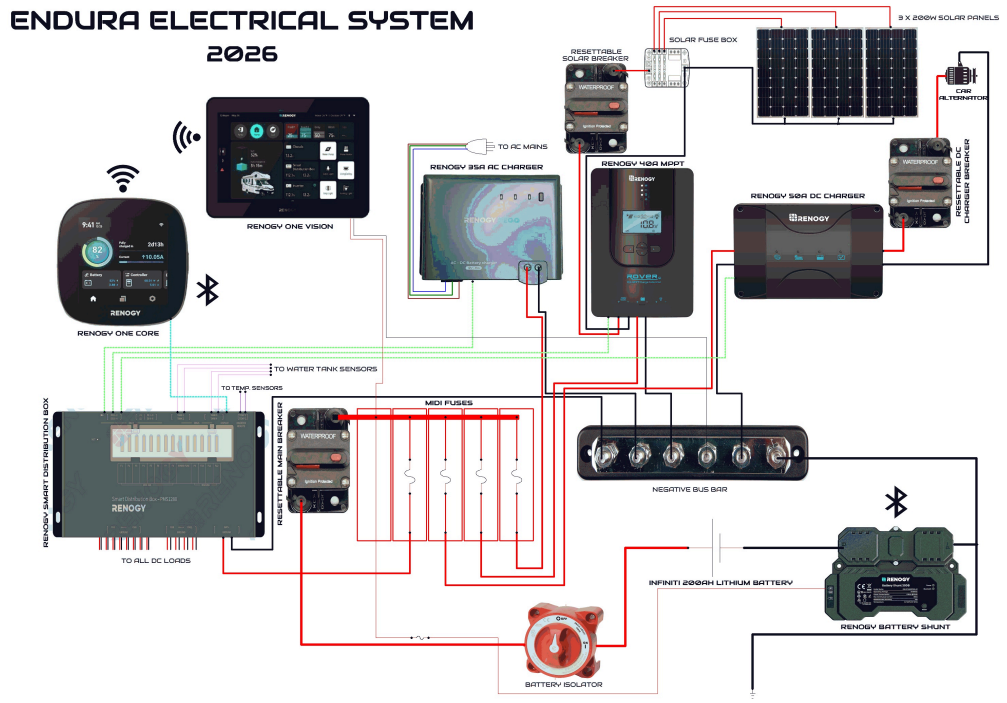
SRNE APP

Google Play

App Store

12V OFF GRID SYSTEM

ENDURA

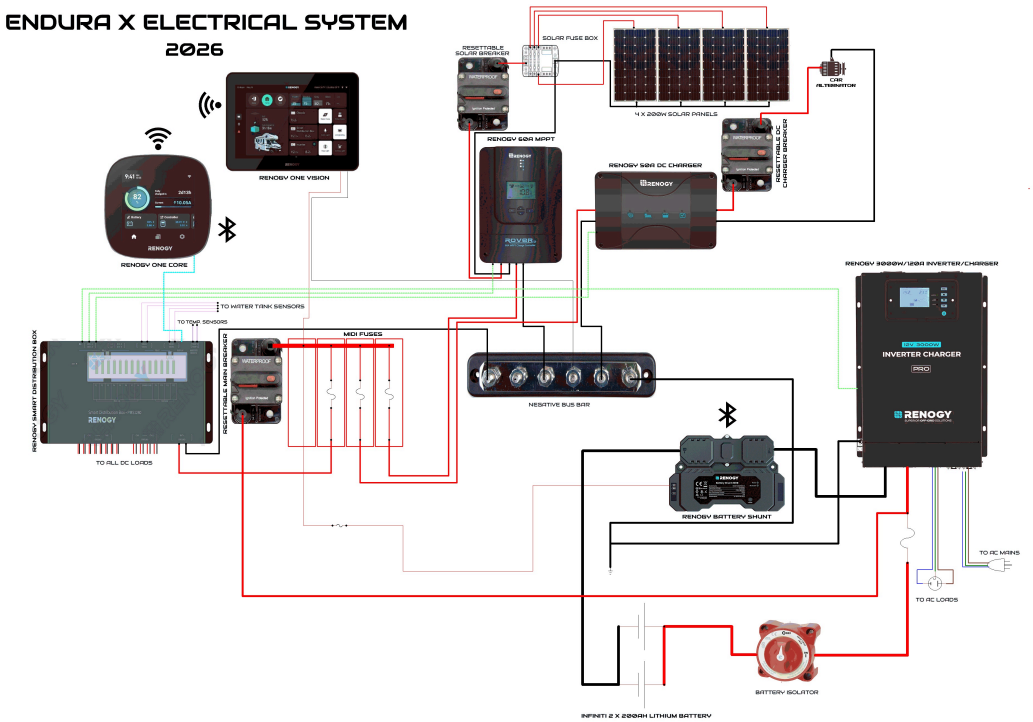


Renogy Connect

Google Play

App Store

12V OFF GRID SYSTEM

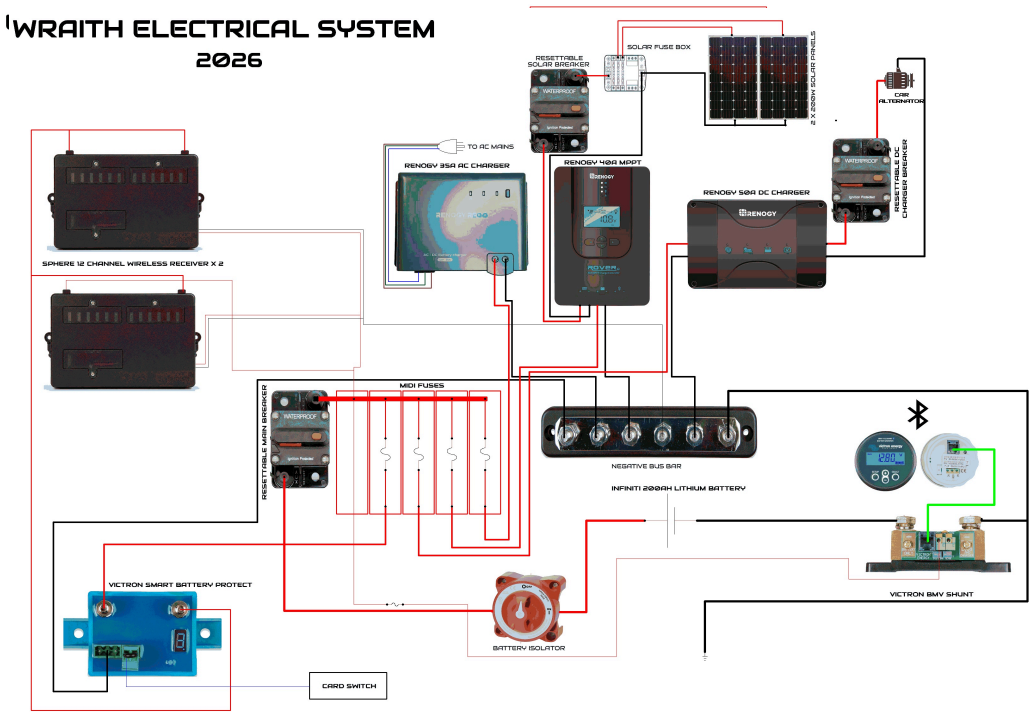


Renogy Connect

Google Play

App Store

12V OFF GRID SYSTEM



Victron Connect

Google Play

App Store

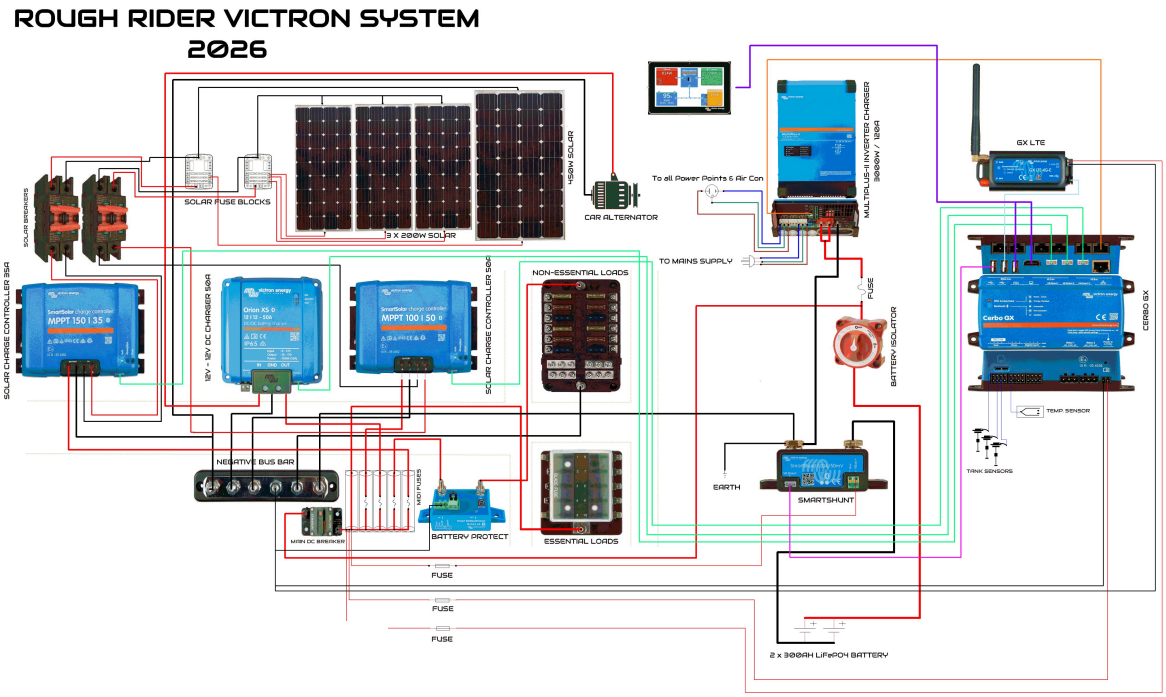
Renogy Connect

Google Play

App Store

12V OFF GRID SYSTEM

ROUGHRIDER



Victron Connect

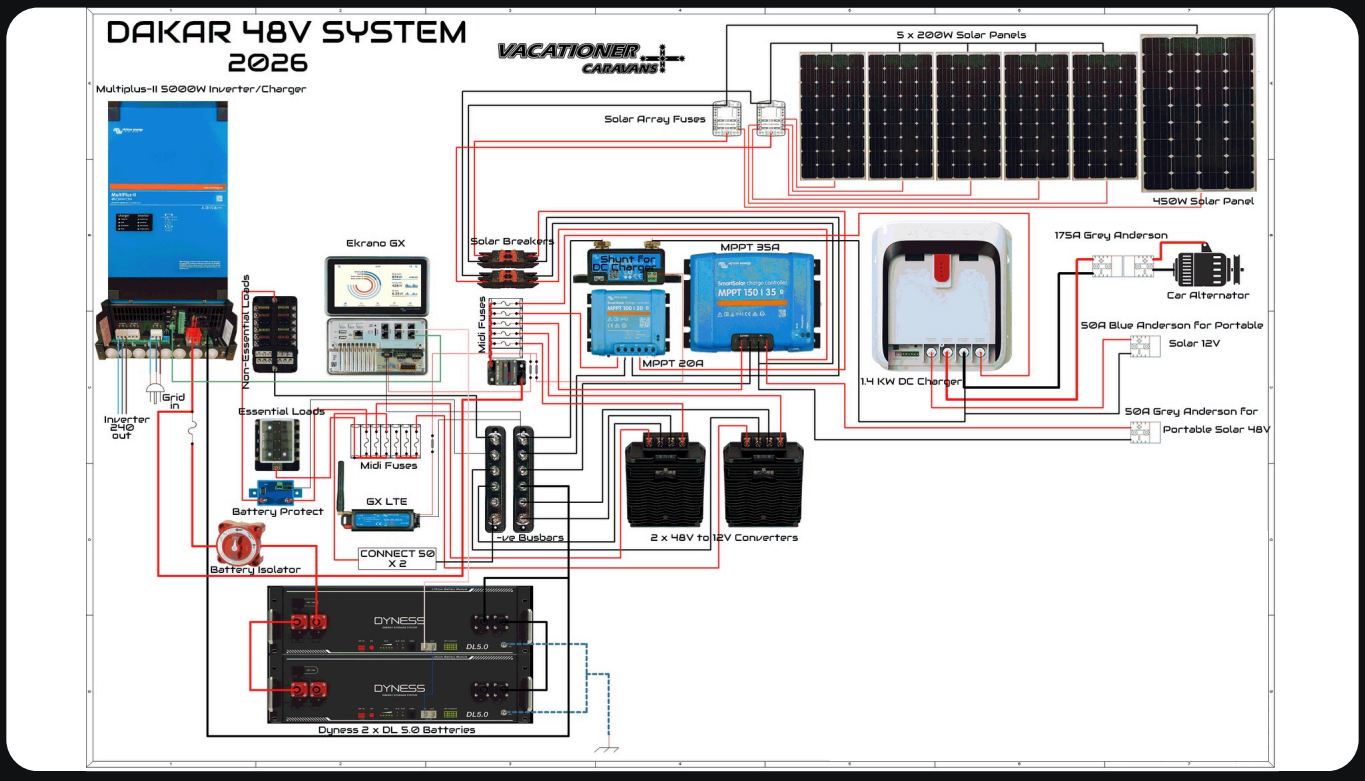
Google Play

App Store

48V OFF GRID SYSTEM

DAKAR

DAKAR



Victron Connect

Google Play

App Store

SRNE

Victron Connect

Google Play

App Store

GARMIN

Victron Connect

Google Play

App Store

VICTRON CONNECT APP

victron energy
BLUE POWER

3000W INVERTER

Your Victron MultiPlus II is not just an inverter; it is also a charger. The AC charger charges up to 120 A (limited to 90 A by temperature) and can fully charge a depleted 200Ah battery in under 3 hours. Maximum inverter output is 3000 W, used to run large appliances such as air conditioning and an induction hob. Do not exceed the inverter capacity.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

SOLAR

Open the MPPT solar controller (first-time code 000000; changing the PIN is optional). Status shows current from the panels, supply to the battery and charge stage. History shows a 30-day graph and lifetime totals; Trends shows a graphical view.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

BATTERY PROTECTOR

Open the battery protector (code 000000). The main screen shows battery status and lets you turn loads on and off. When voltage drops to its cut-off it automatically cuts power to protect essential loads.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

VICTRON CONNECT APP

victron energy
BLUE POWER

DC - DC

Open the DC-DC charger (code 000000). Status shows On/Off, input and output voltage, and power charging the caravan battery. Graph shows the charge stage while connected to the car.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

SMART BMV SHUNT

Open the shunt (code 000000). Status shows state of charge, voltage, current, consumed amp hours and time remaining. History shows past cycles and deepest discharge; Trends shows a graphical view.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

APP FUNCTION

Devices connect to your Victron BMS: Mini Shunt (state of charge, voltage, current), Solar (incoming current), DC-DC Charger (car-to-van charging) and Battery Protector (status and load control).

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

VICTRON CONNECT APP

victron energy
BLUE POWER

FIRMWARE UPDATE ON DISPLAY SCREEN

Update firmware on the display screen via Menu > Settings > Firmware > Check for updates. Internet access is required to perform the update.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

FIRMWARE UPDATE ON APP

Update firmware through the Victron Connect app when prompted. Keep firmware current for the latest features and reliability.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

VICTRON CONNECT APP

DAKAR 48V OFF GRID SYSTEM

5000W INVERTER

Your Victron Multiplus II isn't just an inverter; it's also a charger. Your AC charger charges at a maximum of 120 amps, but it is limited to 70 amps due to the unit's temperature. Your 70Ah charger is capable of fully charging two depleted 150Ah batteries in less than 3 hours, depending on the unit's temperature. When the unit temperature rises, it derates the charging capacity. Your inverter has a maximum wattage of 5000W. We use this inverter to run high-power appliances, such as twin inverters and an induction hob. Having a larger inverter unit allows you to run both air conditioners simultaneously if you have twin air conditioners installed in your van. Your inverter is wired to all power points in your caravan. Please be aware not to exceed your inverter's capacity, as this may cause damage to the unit.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

VICTRON CONNECT APP

DAKAR 48V GARMIN SYSTEM

BATTERY

Once you click on the battery symbol, you will be able to access information regarding the power of your van. You can view your house battery, voltage, and amperage. You can also see your solar input and the temperature of your electrical cabinet. On this screen, you will be able to use the functions for your Victron inverter.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

AIRBAGS

Once you click on the airbag tab, you will see three options: Door Side Remote Controls, Road Side Remote Controls, Pitch and Roll, and Auto Levelling. To raise the airbags, simply press the up arrow; to lower the airbags, press the down arrow. The pitch of the van refers to the level of the A-frame, which may be too far up or too far down. The roll indicates the angle of the van. When using Auto Level, all you need to do is press the symbol that says Auto Level.

PLEASE NOTE: WHEN USING AUTO LEVEL, CHECK THAT YOUR VANS RIDE HEIGHT IS CORRECT BEFORE YOU START TRAVELLING.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

VICTRON CONNECT APP

DAKAR 48V GARMIN SYSTEM

SWITCHES

Tap the switch symbol to see four modes: Cabin Pressure, Fridge, Electric River System, and Electric Manifold System.
Cabin Pressure and Fridge: just turn on and off as needed.
Electric River System: draws water from a river into a tank of your choice. Press the X so it turns blue to allow water flow into the tank.
Manifold System: tap the tank you want, then turn the pump on.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

LIGHTS

Tap the light bulb symbol for two options: Interior and Exterior.
Interior: 11 switches, 7 of them dimmers.
Exterior: 11 switches, 8 of them dimmers.
To turn lights on or off, press the ***Off/On*** symbol.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

VICTRON CONNECT APP

victron energy
BLUE POWER

DAKAR 48V GARMIN SYSTEM

DISPLAY SCREEN

On the home screen:
Right side: water tanks and their current levels.
Left side: house battery, showing percentage and amperage.
Bottom: five symbols, each a different mode: a light bulb, a switch, a tyre with an airbag, and a battery.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

CONNECTING GARMIN DOCK TO WI-FI

1. Press the menu icon, then Tools, then Settings.
2. Press Vehicle Integration.
3. Press and hold next to Chassis until a warning appears.
4. Select Wi-Fi, then pick your network from the drop-down.
5. Go back and press Refresh in Vehicle Integration.

It takes a few minutes to refresh, then your dock is connected.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

VICTRON CONNECT APP

victron energy
BLUE POWER

DAKAR 48V GARMIN SYSTEM

CONNECTING VICTRON CERBO TO WI-FI

1. Download the Victron Connect app, open it, and allow all permissions.
2. On the device list, tap CERBO GX. Enter the Bluetooth pairing code found on the Cerbo unit.
3. Tap the settings icon, then Network. If the access point isn't on, enable it.
4. Connect your phone to the same Wi-Fi network as your Garmin dock.
5. In a browser, go to 172.24.24.1 to reach the Cerbo GX screen. If it doesn't load, return to the app and tap the Cerbo tab showing an IP address.
6. Tap the Remote Console tab at the bottom to open the Cerbo GX page.
7. Press the hotkeys on the right to bring up the menu. Scroll to Settings, then Wi-Fi.
8. From the list, connect to the same network as your Garmin dock.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

VICTRON CONNECT APP

DAKAR 48V GARMIN SYSTEM

SETTING VICTRON DISPLAY IN GARMIN

To open your Victron page on the Garmin display, press Motorhome Controls. This opens the Vacationer screen by default. Tap the back button once to see the Victron icon.
If it doesn't appear, press and hold the refresh tab, then enable GARMIN HTML and Victron. Tap Victron to see all Victron information, then tap Remote Console to open the Victron screen.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

SRNE MONITORING

DAKAR 48V GARMIN SYSTEM

SETTING VICTRON DISPLAY IN GARMIN

On this app, you will see a plus button, allowing you to connect to your DC-DC charger. Once you locate your device, you can click on it to proceed to the next page. On this page, you will see three options: Real Time, History, and Basic Info. If you click on Real Time, you will be able to see information for your solar panels, backup battery, and generator battery. If you press History, you will be able to see how many times your van has fully charged or discharged. You can also view the total charge amount from either your car or portable solar from new, along with a chart showing the daily functions of your DC-DC charger. If you press Basic Info, it will display your device details, such as name, serial number, and software version. You will also be able to check for firmware updates. If an update is needed, press Update.

WATCH HERE ▶

SCAN WITH PHONE TO WATCH

TOW PLUGS & ANDERSON PLUGS

ENDURA · ENDURA X · DAKAR · WRAITH · ROUGHRIDER · BANTAM

#	FUNCTION	COLOUR	REQUIRED	WIRE
1	LEFT HAND INDICATOR	Yellow	YES	3mm
2	REVERSE SIGNAL	Black	NO	3mm
3	GROUND - EARTH	White	YES	3mm
4	RIGHT HAND	Green	YES	3mm
5	SERVICE BRAKES	Blue	YES	3mm
6	STOP LIGHTS	Red	YES	3mm
7	CLEARANCE LIGHTS	Brown	YES	3mm
8	FRIDGE	Red	NOT REQUIRED RUN THROUGH BMS	8mm
9	GROUND - EARTH	White	NO	8mm
10	AUX	—	NO	—



GREY ANDERSON

50A Grey Anderson - DC-DC charging up to 50A 6 B&S wire.
120A Grey Anderson - DC-DC charging over 50A up to 120A 0 B&S wire.
175A Grey Anderson - DC-DC charging over 120A up to 140A 00 B&S wire.



4-PIN REAR VIEW CAMERA

For single reverse camera



RED ANDERSON

50A Red Anderson Plug - Power for ESC System.
Must be wired directly with a 30A Fuse.

50A ANDERSON · 6mm



5-PIN REAR VIEW CAMERA

For dual reverse camera



BLACK ANDERSON

50A Anderson Plug - (Only required for Disc Brakes) - Power for Disc Brake Hydraulic Actuator.
Must be wired directly with 30A(IQ7) 40A(Hydrapro) fuse.

50A ANDERSON · 6mm



SUPPLIER WARRANTY CLAIMS

To lodge a claim, use the links on the relevant supplier page or contact your Vacationer dealer for assistance.

WARRANTY STATEMENT

To maintain the manufacturer's warranty, you must service your caravan in either the first 1,000 kms or first 3 months from pick up date. Then refer to your service schedule for more information.

All works required MUST have a quote approval before work is to be commenced. (We understand circumstances & customers differ and will endeavour to do our best in a prompt manner.) Failure to do so may result in reimbursement being denied.

Servicing your caravan is a requirement of the manufacturer for warranty purposes. Please make sure you maintain your warranty and maintenance booklets as we need these to show our suppliers.

IMPORTANT: During the Warranty period, remember that it is the Owners duty of care to carry out regular maintenance. For example, checking tire pressure, adjusting wheel nuts, adjusting corner stabilisers, adjusting brakes, and handbrake cable.

These items are NOT covered by warranty and the cost of all general maintenance by a certified service agent is the owner's responsibility.

NOTE FOR SERVICE: SERVICE & WARRANTY BOOKLET MUST BE PROVIDED FOR SCHEDULED SERVICING UPON SERVICE FOR FACTORY RECORDS.

WARRANTY PERIOD
Vacationer Caravans offers a 60 month warranty on aluminium frame, fibreglass wall construction which commences from the date of first registration or handover date. This is for the construction of the caravan, manufactured by Vacationer Caravans and contractors employed by us. However faulty items or appliances are only covered by supplier's original warranty. Dealership must provide a tax invoice of zero balance as proof of purchase. This is the customer's responsibility to produce proof of purchase to obtain your warranty at a service agent.

WARRANTY REPAIRS COVERED
Subject to the exclusions this warranty covers the correction, of any manufacturing defect to materials or Vacationer Caravan's workmanship. Any work carried out by an authorised Vacationer Service outlet are covered by that service agent for the term of Vacationer Warranty period. If additional parts or goods are installed or replaced, they are covered for remainder Vacationer Warranty term.

NO CHARGE
Warranty work performed (including parts and labour) will be carried out at no cost to the caravan owner (with prior approval). However, this work should not be confused with servicing specified in the maintenance schedule in the service booklet, for which is a payable charge by the customer, not the Dealership or Manufacturer.

MAINTENANCE AND SERVICING
It is the owner's responsibility and duty of care to carry out regular scheduled maintenance and servicing IE: wheel alignments, tyres, brakes, hand brakes, bearings, lubrication of stabilising legs, wheel nuts and gas test. These items are not covered by warranty, and it is a chargeable service by a dealer or service agent. Please check your servicing book for any further instructions.

TERMS & CONDITIONS

Vacationer Caravans (ABN 96 152 466 987) warrants that, subject to the exclusions and limitations listed below, all parts of the manufacture and assembly of the caravan carried out by Vacationer Caravans will be free from defects in materials and workmanship for the time that is stated on the Warranty Registration Certificate.

1. If a fault covered by the warranty occurs the customer must first contact the Dealership from which the caravan was purchased.

2. A warranty claim must be accompanied by:
a. Proof of purchase;
b. Full details of the alleged defect; and
c. Appropriate documentation (such as maintenance records & photo's)

3. The customer must make the caravan available to Vacationer Caravans or its authorised repairer for inspection and testing. If such inspection and testing find no defect in the caravan, then the customer must pay Vacationer Caravans the cost-of-service work and testing.

4. Some of the materials and components used in the manufacture of the Product are not manufactured by Vacationer Caravans and are not covered by this warranty. Instead, they are separately warranted by their individual manufacturer's warranty against manufacturing defects. Vacationer Caravans will use its best reasonable endeavours to pass on to the customer the benefit of any third-party manufacturers' warranties. Please note that the length of warranty periods provided for the supplied components and their terms may vary depending on the item.

5. Appliances and or equipment fitted by Vacationer Caravans are warranted for the Term offered by the Manufacturer or Supplier of these items. The Standard Warranty for Electrical Appliances is 1 Year. Vacationer Caravans does not warranty any items, equipment or appliance where has been fitted by your Selling Dealer or Agent.

6. Service items/routine maintenance and wheel alignments are the responsibility of the Customer.

7. To maintain this warranty at all times, the customer must adhere to the Maintenance/ Service Schedule. Service slips in the rear of the Warranty booklet are to be completed at each scheduled service and forwarded together with a copy of the service invoice to Vacationer Caravans at 59 CAPITAL LINK DRIVE, Campbellfield VIC 306 1 within 14 days of the completed service. Servicing of Appliances and/or Equipment are to be carried out as per the manufacturer's schedule. Failure to adhere to these requirements will void this Warranty.

8. Vacationer Caravans will not be liable for any consequential loss or damage resulting from the failure of covered item. This includes, but is not restricted to disputed travel plans, accommodation, or other associated costs whilst any repairs or servicing are carried out to the caravan, appliances and/or equipment. It is the customer's responsibility to deliver the caravan to an authorised repairer in the event of a claim.

9. The warranty is not transferable to a subsequent customer if the caravan is sold by the original customer during the warranty period.

PLEASE NOTE THIS IS AN ABBREVIATED VERSION OF THE FULL WARRANTY STATEMENT ISSUED IN YOUR HANDOVER AND WARRANTY REGISTRATION FORM.

ALL SUPPLIERS

SafetyDave
Fire safety, first aid & rear vision systems

GARMIN

Swift Appliance Group
Swift
Made in Australia

CTC RV
Coast to Coast

CAMEC
making anywhere home

AL-KO
Quality for Life

New Age
Upholstery

ENGLAON

dieselheat

LEISURE-TEC
truma group

RPS
Redline Plumbing Services

AUSSIE TRAVELLER

ARIZON

euroflek

DOMETIC

WITHOUT LIMITS

Australian RV Accessories

iOE
Integrated OE
Tyre & Wheel Solutions

cowfish
technologies

nce
Your RV Specialist

GREE

THETFORD

BAINTECH
Power Products™

FEISTY
Signs & Designs

victron energy
Blue Power

BOS
travel made easy

nikpol

Hawk

PROBOND

ALKO

- ALKO LITERATURE
- ALKO DEALER INSTALLER LOCATOR
- ALKO WARRANTIES
- ALKO ESC USER MANUAL
- ALKO TOW-ASSIST MANUAL
- DEXTER SWAY CONTROL (DSC) MANUAL
- WATCH VIDEO

ARIZON

- VICTRON INSTALLER ONBOARDING
- ARIZON BOARD INSTALLATION
- CUSTOM TANK SENDERS (VICTRON)
- ARIZON CONTACT
- ARIZON 12-48 30 FACT SHEET
- ARIZON LITHIUM BATTERY BROCHURE

AUSSIE TRAVELLER

- COWFISH WARRANTY & RETURNS
- COWFISH CONTACT US
- AUSSIE TRAVELLER PRODUCT WARRANTY
- AUSSIE TRAVELLER CONTACT
- DC DOOR OPERATION MANUAL

AUSTRALIAN RV

- GIRARD HOT WATER TROUBLESHOOTING
- AUSTRALIAN RV HOT WATER CLAIM

BAINTECH

BAINTECH
Power Products

- BAINTECH BOOK A WARRANTY JOB ↗
- BAINTECH RESOURCES ↗
- WATCH VIDEO ↗
- WATCH VIDEO 2 ↗
- BAINTECH APP SUPPORT ↗
- BAINTECH FAQ ↗
- BAINTECH BATTERY 300AH ↗

BOS 370

BOS Travel made easy

- BOS CONTACT US ↗
- BOS FAQ ↗

CAMEC

CAMEC making anywhere home

- CAMEC TECHNICAL ENQUIRY ↗
- WATCH VIDEO ↗
- CAMEC INVICTUS DOOR REPROGRAMMING ↗
- VITRIFRIGO DP2600I MANUAL ↗

COWFISH

- COWFISH CONTACT US
- COWFISH WARRANTY & RETURNS
- COWFISH FAQ
- COWFISH VIDEOS
- STARLINK INTEGRATION KIT MANUAL
- STARLINK MINI INTEGRATION KIT
- VANCONNECT 5G MANUAL
- VANTENNA MANUAL

CRUISEMASTER

- CRUISEMASTER WARRANTY CLAIM
- EXTENDED WARRANTY APPLICATION FORM
- CRUISEMASTER DOWNLOADS

CTC RV

- AUTOTERM DIESEL HEATER MANUAL
- CAREFREE ALTITUDE AWNING + BT12
- CAREFREE FIESTA AWNING MANUAL
- FIAMMA CARRY-BIKE 200D
- FIAMMA CARRY-BIKE PRO
- FIAMMA XLA PRO 200 E-BIKE
- FIAMMA CARRY-BIKE PRO C
- LIPPERT SOLERA AWNING MANUAL
- NUOVA MAPA TABLE INSTRUCTIONS
- WINEGARD HV SENSAR MANUAL
- WATCH VIDEO

DIESELHEAT

- DIESEL HEATER SERVICING
- DH HYDRONIC HOT WATER & AIR
- DIESELHEAT FAQ
- DIESEL HEAT DOCUMENTS & DOWNLOADS

DOMETIC

- DOMETIC SUPPORT
- DOMETIC WARRANTY
- DOMETIC APPS
- DOMETIC SPARE PARTS
- DOMETIC MAINTENANCE & SERVICE
- DOMETIC DRS MANUAL
- DOMETIC FRESHJET SERIES
- DOMETIC HARRIER MANUAL
- DOMETIC MIDI HEKI STYLE
- DOMETIC SLIDE-OUT KITCHEN

ENGLAON

- ENGLAON WARRANTY
- ENGLAON CONTACT
- ENGLAON 90 DAYS FREE SUPPORT
- ENGLAON 12V TV
- ENGLAON 24IN SMART TV MANUAL
- ENGLAON 32IN SMART TV MANUAL

GREE

- GREE WARRANTY

NCE

- NCE DOCUMENTS
- NCE SERVICE AND REPAIR
- NCE CONTACT

SAFETY DAVE

- SAFETY DAVE CONTACT US
- WATCH VIDEO
- WATCH VIDEO 2
- WATCH VIDEO 3
- SAFETY DAVE USER GUIDES & INSTRUCTIONS

SWIFT APPLIANCE

- SWIFT APPLIANCE REPAIRS & WARRANTY

THETFORD

- THETFORD SUPPORT CENTRE ↗
- DEALER & SERVICE AGENT LOCATOR ↗
- FRIDGE SETUP / MOVE SHELVES VIDEO ↗
- FRIDGE ERROR CODES VIDEO ↗
- HOW-TO VIDEO ↗

THULE

- THULE SUPERB 3RD RAIL KIT ↗
- THULE CARAVAN SUPERB ↗
- THULE SUPERB XT 3RD RAIL KIT ↗
- THULE SUPERB XT ↗
- THULE SPORT G2 COMPACT ↗

TRUMA

- SYSTEM OPERATION GUIDE VIDEO ↗
- GUARANTEE & LEGAL WARRANTY ↗
- DEALER SEARCH ↗
- TRUMA SERVICE & SUPPORT ↗
- CONTACT SUPPORT ↗
- AQUAGO WATER HEATER TUTORIAL VIDEO ↗

VICTRON

victron energy
BLUE POWER

- BATTERY BALANCER ↗
- CERBO GX ↗
- GX LTE 4G ↗
- MULTIPLUS 24V 5000W ↗
- MULTIPLUS-II 48V ↗
- ORION TR SMART DC-DC ↗
- SMART BATTERYPROTECT 12/24V ↗
- SMART BATTERYPROTECT 48V ↗
- SMARTSHUNT ↗
- SMARTSOLAR MPPT 100V 30A/50A ↗
- SMARTSOLAR MPPT 150V-35A ↗
- SMARTSOLAR MPPT 150V-60A ↗
- VICTRON CONNECT ↗

REDLINE PLUMBING

Redline RV warrants this product to be free from defects in workmanship and materials, under normal residential use and conditions, for a period of one (1) year from the original invoice date. Shipping and handling fees are to be paid for by the customer or manufacturer. RRV, at its option during the warranty period, will repair any defect in material or workmanship or furnish a repaired or refurbished product of equal value in exchange, without charge (except for a fee for shipping, handling, packing, return postage, and insurance, which will be incurred by the customer). Such repair or replacement is subject to verification of the defect or malfunction and proof of purchase, as confirmed by showing the chassis number on the original dated invoice.

PRODUCT WARRANTIES

- RRV warrants all tapware, valves, and pumps supplied by RRV against supplier defects for one year.
- Water / gas fittings and hoses are warranted for ONE year.

WARRANTY LIMITATIONS

This warranty does not include:

- Any condition resulting from other than ordinary residential use or any use for which the product was not intended; for example, using dirty water voids any warranty. Filtration into the caravan should be installed.
- Any condition resulting from incorrect or inadequate maintenance or care.
- Damage resulting from misuse, abuse, negligence, accidents, or shipping damage.
- Normal wear and tear.
- Damages incurred during transportation.
- Damages incurred during maintenance.

All warranty claims must be filed by the consumer with the manufacturer for this product, who in turn is to contact RRV regarding any warranty return or replacement. We will not handle claims from the consumer directly. Please retain invoices for a minimum of one year for warranty purposes.

CLAIM PROCEDURES

Claims for defective products must be made within one year from the invoice date. Claims for faulty workmanship must be made within 60 calendar days after the original invoice. We reserve the right to specify that items be returned to the original warehouse for inspection or be inspected by our representative in the field. Pictures are required to claim defective products / workmanship, along with a copy of the original invoice and chassis number. If the claim is justified, the item(s) or part(s) will be repaired or replaced, a credit will be issued, or a third party will be organised. It is our policy to replace parts whenever possible. All work must not commence without RRV approval.

SUPPLIER WARRANTY

SAHADA ELECTRICAL

Electrical will warrant, for a period of twelve (12) months from the warranty start date, the workmanship of the electrical connections and wiring of any appliances, NOT THE APPLIANCE ITSELF, relating to the electrical installation. Please see the attached warranty terms.

ONUSS ELECTRICAL

Phone: 0449 181 701

Should you have a warranty concern with your caravan electrics, contact your caravan dealer as soon as possible. Your dealer will contact the relevant parties on your behalf.

FEISTY SIGNS & DESIGNS

CONTACT:

MOBILE: +61 478 116 744
EMAIL: jarrod@feistysigns.com.au

A variety of factors can reduce the performance of the films used to make the stickers. These include, but are not limited to:

TYPE OF SUBSTRATE

The substrate is the underlying surface to which the stickers are attached. Various materials are used in the external cladding of caravans, and different contour shapes and surfaces can have varying effects on the expected durability (stucco, smooth or flat).

DIRECTION OF EXPOSURE

Stickers facing a vertical position (up to 10 degrees) have longer expected durability than those facing a horizontal position (45 degrees or more). For more information refer to the Avery material datasheet.

ENVIRONMENTAL CONDITIONS

Expected durability can be reduced by environmental factors including excessive UV, heat and pollution.

FEISTY SIGNS & DESIGNS

LIFTING AND TRIMMING

If the edge or corner of a sticker has lifted slightly, it is sometimes possible to carefully trim a small part with a sharp blade without changing the appearance of the design. If water or dirt has crept underneath and contaminated the glue, the sticker will need to be replaced partially or completely.

STONE CHIPS / TEARING

Stone chips are common on the front of the caravan and are considered normal wear and tear. If a hole or tear is large enough to affect the appearance, the sticker will need to be replaced.

FADING AND DISCOLOURATION

Colour performance is reduced by excessive sun exposure; red and magenta fade faster under UV. Very hot conditions or a black backing surface can cause discolouration resembling rust. Store the caravan under cover wherever possible to extend colour brightness.

VACATIONER CARAVANS

BUILT TOUGH FOR EVERY ADVENTURE



PHONE	03 9357 8242
SALES	info@vacationercaravans.com.au
SERVICE	service@vacationercaravans.com.au
ADDRESS	59 Capital Link Drive, Campbellfield VIC 3061

WWW.VACATIONERCARAVANS.COM.AU